

Wednesday, April 6, 2011

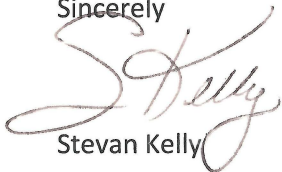
Dear Nabil:

I would like to forward a message of thanks to you, your management and all staff of Bedard Tank. Your team's determination, dedication and commitment to Laidlaw to ensure we met our deadline was definitely recognized and admired.

Overcoming some delays in the process, your team successfully managed to complete 6 -4 axle trailers that will continue in service by Laidlaw for years to come. I would also like to compliment the visible "personal touches" throughout the units; **another example of the expressions of pride from your employees** while maintaining Laidlaw's specifications.

Thank you for allowing me to witness an efficient work environment that is almost non-existent in our current times. As Laidlaw continues to successfully grow, I look forward to the opportunity of working with your team again.

Sincerely



Stevan Kelly

Operations